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**Greentown Service Group Co. Ltd.**

**綠城服務集團有限公司**

*(A company incorporated under the laws of the Cayman Islands with limited liability)*

**(Stock Code: 2869)**

## **ELECTION OF LANGUAGE AND MEANS OF RECEIPT OF CORPORATE COMMUNICATIONS**

The Company hereby announces that, in accordance with Rules 2.07A and 2.07B of the Listing Rules and the Articles of Association, the Company is making arrangements to ascertain the preferences of its Shareholders with respect to the election of language and means of receipt of its Corporate Communications.

In order to increase efficiency, save costs and protect the environment, the Company is making the arrangements described below, in compliance with Rules 2.07A and 2.07B of the Listing Rules and the Articles of Association, to ascertain the Shareholders' preferences as to the choice of means of receipt (in printed form or by electronic means) and language (in English only, in Chinese only or in both English and Chinese) of future Corporate Communications.

The Company recommends the Shareholders to take advantage of the Website Version (as defined below) for receipt of future Corporate Communications, but the Shareholders shall have the right at any time by providing reasonable notice in writing to the Company c/o the Hong Kong Share Registrar or by sending an email to [gsg.h.ecom@computershare.com.hk](mailto:gsg.h.ecom@computershare.com.hk) to change their choice of preferred language and/or means of receipt of the Corporate Communications.

## PROPOSED ARRANGEMENTS

In accordance with Rules 2.07A and 2.07B of the Listing Rules and the Articles of Association, the following arrangements have been made by the Company :

1. A letter dated 4 March 2022 (the “**First Letter**”) will be sent by the Company together with a prepaid reply form with a mailing label for posting within Hong Kong (the “**Reply Form**”). The First Letter and the Reply Form are in Chinese and English. The Reply Form enables the Shareholders to elect any one of the following options:

- Option 1: to receive all future Corporate Communications in electronic form on the Company’s website at [www.lvchengfuwu.com](http://www.lvchengfuwu.com) (the “**Website Version**”) instead of receiving printed copies, and to receive a printed notification letter for the publication of the relevant Corporate Communications on the website of the Company by post; or
- Option 2: to receive the printed English version of all future Corporate Communications by post only; or
- Option 3: to receive the printed Chinese version of all future Corporate Communications by post only; or
- Option 4: to receive both the printed English and Chinese versions of all future Corporate Communications by post.

**The First Letter explains that, if the Company does not receive from a Shareholder a duly completed and signed Reply Form (or any other response from a Shareholder indicating that the Shareholder objects to receiving Corporate Communications in electronic form on the Company’s website) on or before 1 April 2022, the Shareholder will be deemed, until the Shareholder informs the Company otherwise by reasonable notice in writing to the Company c/o the Hong Kong Share Registrar at 17M Floor, Hopewell Centre, 183 Queen’s Road East, Wanchai, Hong Kong or by email to [gsghecom@computershare.com.hk](mailto:gsghecom@computershare.com.hk), to have elected to receive all future Corporate Communications in electronic form on the Company’s website instead of receiving them in printed form.**

2. With respect to the Shareholders who choose to receive the Corporate Communications in printed form, the Company will send the Corporate Communications to the Shareholder in the language or languages selected by the Shareholder unless and until the Shareholder informs the Company otherwise by reasonable prior notice in writing to the Company c/o the Hong Kong Share Registrar at 17M Floor, Hopewell Centre, 183 Queen’s Road East, Wanchai, Hong Kong or by email to [gsghecom@computershare.com.hk](mailto:gsghecom@computershare.com.hk) that the Shareholder wishes to receive the Corporate Communications in the other (or both) language(s) (as the case may be) or in electronic form on the Company’s website at [www.lvchengfuwu.com](http://www.lvchengfuwu.com).

3. With respect to the Shareholders who choose to receive the Corporate Communications in electronic form on the Company's website, the Company will notify the Shareholder by post when each Corporate Communication is published on the Company's website. This notification will be sent to the address of the Shareholder which appears in the Company's register of members maintained by the Hong Kong Share Registrar.
4. When each Corporate Communication is sent by the Company in accordance with the arrangements described above, a letter (the "**Second Letter**") and a change request form (the "**Change Request Form**") with a pre-paid mailing label for posting within Hong Kong will be attached to or printed in the relevant Corporate Communication. The Second Letter and Change Request Form will be in Chinese and English. By completing and returning the Change Request Form to the Hong Kong Share Registrar, the Shareholder may elect (i) to receive future Corporate Communications in printed form instead of in electronic form on the Company's website (or in electronic form on the Company's website instead of in printed form) or (ii) to change the language in which the Shareholder receives the Corporate Communications in printed form.
5. Shareholders shall have the right at any time by reasonable prior notice in writing to the Company c/o the Hong Kong Share Registrar at the above address or by email to [gsghecom@computershare.com.hk](mailto:gsghecom@computershare.com.hk) to elect (i) to receive future Corporate Communications in printed form instead of in electronic form on the Company's website (or in electronic form on the Company's website instead of in printed form) or (ii) to change the language in which they receive the Corporate Communications in printed form. If for any reason Shareholders have difficulty in receiving or gaining access to the Website Version of the Corporate Communications, the Company will, upon the Shareholder's request in writing to the Company c/o the Hong Kong Share Registrar or by e-mail to [gsghecom@computershare.com.hk](mailto:gsghecom@computershare.com.hk), promptly send the printed version(s) of the Corporate Communications to the Shareholder free of charge.
6. All future Corporate Communications in both Chinese and English and in accessible format will be available on the Company's website at [www.lvchengfuwu.com](http://www.lvchengfuwu.com) and the Stock Exchange's website at [www.hkexnews.hk](http://www.hkexnews.hk).
7. Shareholders can call the telephone hotline of the Hong Kong Share Registrar at (852) 2862 8688 during business hours (9:00 a.m. to 6:00 p.m., Mondays to Fridays, excluding public holidays) for any enquiry regarding the arrangements of the Company set out above.
8. The First Letter and the Second Letter will indicate that English and Chinese versions of all future Corporate Communications will be available in printed form from the Company and the Hong Kong Share Registrar upon request, as well as on the websites of the Company and the Stock Exchange and that the hotline service is being provided as described above.

## DEFINITIONS

In this announcement, the following expressions have the meanings set out below unless the context requires otherwise:

“Articles of Association”	the articles of association of the Company effective on 12 July 2016
“Board”	the board of directors of the Company
“Company”	Greentown Service Group Co. Ltd. (綠城服務集團有限公司), a company incorporated in the Cayman Islands, the shares of which are listed on the Main Board of the Stock Exchange
“Corporate Communications”	any document to be issued by the Company to holders of its securities for their information or action as defined under Rule 1.01 of the Listing Rules
“Director(s)”	the director(s) of the Company
“Hong Kong Share Registrar”	the Company’s share registrar in Hong Kong, Computershare Hong Kong Investor Services Limited, 17/F, Hopewell Centre, 183 Queen’s Road East, Wanchai, Hong Kong
“Hong Kong”	the Hong Kong Special Administrative Region of the People’s Republic of China
“Listing Rules”	the Rules Governing the Listing of Securities on the Stock Exchange
“Shareholder(s)”	holder of the share(s) of the Company
“Stock Exchange”	The Stock Exchange of Hong Kong Limited

By Order of the Board  
**Greentown Service Group Co. Ltd.**  
**YANG Zhangfa**  
Chairman

Hangzhou, the PRC

4 March 2022

*As at the date of this announcement, the executive Directors are Mr. YANG Zhangfa (Chairman), Ms. JIN Keli, Mr. WU Zhihua and Mr. CHEN Hao; the non-executive Directors are Mr. SHOU Bainian, Ms. XIA Yibo, Ms. LI Hairong and Mr. ZENG Yiming; and the independent non-executive Directors are Mr. LI Feng, Mr. POON Chiu Kwok, Mr. WONG Ka Yi and Ms. WU Aiping.*